



Maintenance & Safety Team Member

Welcome to Team Outsider!

We're on a mission to be the most hospitable team in the world!

At Team Outsider, we spend our time delivering extraordinary hospitality to our guests at our rapidly growing portfolio of campgrounds nationwide. We are on a mission to be the most hospitable team in the world, and to achieve our mission, we need your help!

Team Outsider Values:

- ***We put our team first.*** We believe that the most important hospitality we extend is to our team members. The way we treat one another sets the tone for how we treat everyone.
- ***We make them say "WOW!"***. We are determined to "WOW!" our team members, guests, communities, and our partners with every interaction.
- ***We express gratitude.*** We appreciate that our team members and guests have many options for where to spend their time. We are committed to exemplifying that they've made the right decision.
- ***We get better every day.*** We're always growing, learning, and ready to drive change. When we stumble, we admit fault and get back on our feet. We are in the constant pursuit of excellence..
- ***We are steadfastly resourceful.*** We do more with less and will do everything it takes to overcome a challenge.
- ***We give back.*** We strive to leave the biggest positive impact on the communities where we operate. Their success is our success, and we want to see them win.

Position Overview

The Maintenance & Safety Team is the backbone of a smooth-running, safe, and welcoming campground. As a team member, your mission is to keep everything on-site working like a well-oiled machine—ensuring facilities, utilities, equipment, and grounds are in top condition for our guests and staff. Your daily work includes scheduled safety inspections, proactive maintenance, and hands-on repairs. From fixing aging infrastructure and responding to weather-related damage to unclogging toilets and keeping the campground sparkling clean, no two days are the same. You'll be on the lookout for potential hazards, tackling issues before they become problems, and helping create a safe, comfortable environment for all.



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Duties & Responsibilities

- Live Team Outsider's values, helping to create extraordinary experiences for our guests while performing the responsibilities of your position.
- Perform basic carpentry, electrical and plumbing repairs, painting, staining, power washing, maintenance to campground buildings, facilities, equipment and grounds.
- Follow daily, weekly and monthly maintenance and cleaning programs as instituted by the General Manager. Depending on your properties amenities this may include regular cleaning and maintenance of the swimming pool and spa, lawn mowing, weed eating, landscaping, garbage pick-up, propane pumping, laundry servicing, and various other campground equipment upkeep.
- Ensure that all guests and team members are provided with a safe environment.
- Comply with all company, federal, state and local safety programs by adhering to established guidelines in the operation and storage of various equipment, tools, and chemicals with an emphasis on your personal safety, as well as that of fellow team members and campground guests.
- Understand and utilize proper PPE (Personal Protection Equipment)
- Always greet guests and team members with a smile.
- Always maintain a well-groomed appearance, a proper uniform and name tag.
- Provide superior guest service by being attentive, responsive and helpful to guests.
- Report all guest problems, requests, complaints or lost items to the General Manager.
- This job description is not intended to be a comprehensive list of all required duties, responsibilities and activities. Some of these may change, and others may be assigned by your manager at any time, as required.

Experience & Requirements

- A passion for customer service and the outdoors.
- Basic knowledge of electrical and plumbing equipment and installation.
- Basic knowledge of chemical properties, proper handling, storage and usage.
- Basic knowledge of propane and gasoline dispensing, with training provided.
- Familiarity with landscaping and the safe operation of landscaping equipment.
- Valid Driver's License.
- Ability to work nights, weekends, and holidays.
- Capable of working independently and as part of a team.

Physical Requirements

- Must be able to lift up to 50 pounds, lift and carry 25 pounds occasionally and 10 pounds regularly. Move, lift, carry, push, pull, and place objects weighing less than or equal to 10 pounds without assistance frequently with long periods of standing.
- Ability to bend, kneel, stoop, crouch, climb and move safely over wet or rocky terrain.
- Ability to operate various loud and vibrating maintenance tools and equipment.
- Able to work indoors and outdoors and in various weather conditions.