



Activities Team Member

Welcome to Team Outsider!

We're on a mission to be the most hospitable team in the world!

At Team Outsider, we spend our time delivering extraordinary hospitality to our guests at our rapidly growing portfolio of campgrounds nationwide. We are on a mission to be the most hospitable team in the world, and to achieve our mission, we need your help!

Team Outsider Values:

- ***We put our team first.*** We believe that the most important hospitality we extend is to our team members. The way we treat one another sets the tone for how we treat everyone.
- ***We make them say "WOW!"***. We are determined to "WOW!" our team members, guests, communities, and our partners with every interaction.
- ***We express gratitude.*** We appreciate that our team members and guests have many options for where to spend their time. We are committed to exemplifying that they've made the right decision.
- ***We get better every day.*** We're always growing, learning, and ready to drive change. When we stumble, we admit fault and get back on our feet. We are in the constant pursuit of excellence..
- ***We are steadfastly resourceful.*** We do more with less and will do everything it takes to overcome a challenge.
- ***We give back.*** We strive to leave the biggest positive impact on the communities where we operate. Their success is our success, and we want to see them win.

Position Overview

Our Activities Team Members are an important part of our Guest Services Team, and are responsible for ensuring we deliver an amazing guest experience at every interaction. Various activities are planned for our guests, designed to enhance their stay with us. Activities Team Members are responsible for ensuring that our guests of all ages have the most fun possible by encouraging participation and engaging with them during campground activities and events. Extra activities are planned on Friday evenings and throughout the weekend.



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Duties & Responsibilities

- Live Team Outsider's values, helping to create extraordinary experiences for our guests while performing the responsibilities of your position.
- Greet all guests and fellow team members with a smile and a positive attitude.
- Organize and execute planned activities, ensuring that all necessary materials and supplies are available.
- Promote activities to our guests to increase participation and engagement.
- Contribute ideas for new activities, and ways to improve existing activities.
- Demonstrate a positive attitude with guests, management and other team members.
- Always maintain a neat and well groomed appearance, wearing appropriate team attire and name tag.
- This job description is not intended to be a comprehensive list of all required duties, responsibilities and activities. Some of these may change, and others may be assigned by your manager at any time, as required.

Experience & Requirements

- A passion for customer service and the outdoors.
- A confident, outgoing and fun loving personality.
- A desire to learn and be trained.
- Ability to work independently or as part of a team.
- Ability to work nights, weekends, and holidays.
- The ability to understand and speak the English language fluently

Physical Requirements

- Must be able to lift and carry 25 pounds occasionally and 10 pounds regularly.
- Move, lift, carry, push, pull, and place objects weighing less than or equal to 10 pounds without assistance.
- Must be able to hear and speak clearly, and communicate comprehensively.
- Must be able to stand for long periods of time.
- Must be able to bend, stoop, kneel, crouch, and climb.
- Requires the use of hands and fingers to feel and handle objects.
- Able to work indoors and outdoors and in various weather conditions.
- Capable of moving safely over uneven or wet terrain.

Printed Name: _____

Signature: _____ Date: _____