



Job Opportunity: Front Desk Associate at Boulevard/Cleveland National Forest KOA

Combine Your Love for the Outdoors with Customer Service!

Position: Front Desk Associate

Location: Boulevard/Cleveland National Forest KOA, 1331 Shasta Way, Boulevard, CA,
91905-9656

Salary: \$1,000/month base + Performance Bonuses up to \$3000/month + Additional
Bonuses based on additional skills TBD

Accommodations: RV Site with Subsidized Electricity

Are you passionate about the great outdoors and skilled in providing top-notch customer service? Boulevard/Cleveland National Forest KOA is seeking a versatile and enthusiastic couple to join our team. One camper will manage the front desk, while the other handles maintenance duties, creating the perfect balance of guest interaction and hands-on work.

At our campground, we believe in fostering a positive and welcoming environment. We're open to new ideas and encourage role rotation to ensure a happy team—and by extension, happy campers!

What We Offer:

- **Base Salary:** \$1,000/month
- **Part Time:** Work up to 3 days per week. Work Thursday and Friday as well as 2 Saturdays per month.
- **Monthly Bonus Opportunity:** Earn 1% of 30% of total gross revenue starting at \$50,000/month, capping at \$300,000/month and increases with each \$10,000 increase in revenue each month, reviewed monthly.
- **Additional Skill-Based Bonuses:** Earn more for skills in wellness, music, arts, and more TBD.
- **RV Site Accommodations:** Stay at a fully equipped RV site with water, sewer, and subsidized electricity.
- **Serene Work Environment:** Work in the tranquility of nature, with all the health benefits that come with it.

Responsibilities:

Front Desk Duties:

- Greet guests, manage reservations, and handle check-ins/outs with professionalism and a welcoming attitude.
- Ensure compliance with culture of love and positivity
- Participate in team sessions and learn our Campground Management systems.
- Enforce KOA policies, working closely with the General Managers to maintain quality standards
- Manage cashier duties for souvenir sales and restocking merchandise.
- Coordinate with Guest Services for problem resolution.
- Proactively manage guest relations to ensure a holiday-like experience for all.
- May be asked to assist with trash, must be able to lift up to 50lbs

Job Requirements

Front Desk:

- RV Required (1 RV may be subject to availability)
- Experience in the hospitality industry or campgrounds preferred.
- Excellent customer service, communication, and organizational skills.
- Professional appearance and demeanor.
- Intermediate computer proficiency including email, internet and Microsoft Office Suite
- Bilingual (English and Spanish) a plus
- Additional skills in music, arts, wellness, fitness, or guided meditation can lead to additional bonuses TBD

Job Length:

- Full time or seasonal

Job Start Date:

- As soon as possible
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Why Join Us?

At Boulevard/Cleveland National Forest KOA, we take pride in providing a welcoming, well-maintained environment that our guests love. As a Work Camper & Front Desk Associate, you'll be an integral part of our team, ensuring our guests have a memorable and enjoyable stay.

How to Apply:

Contact Jacob Santovsky at 215-380-6264 or email bvdkoa@gmail.com

Join our team at Boulevard/Cleveland National Forest KOA and enjoy a fulfilling job that combines outdoor work with customer service in a beautiful setting. Your next adventure starts here!

Boulevard/Cleveland National Forest KOA | 1331 Shasta Way, Boulevard, CA, 91905-9656 | 215-380-6264 or bvdkoa@gmail.com