



Job Opportunity: Front Desk/Housekeeping Associate at Boulevard/Cleveland National Forest KOA

Combine Your Love for the Outdoors with Customer Service!

Position: Work Camper Maintenance & Front Desk Associate, Couple Preferred

Location: Boulevard/Cleveland National Forest KOA, 1331 Shasta Way, Boulevard, CA, 91905-9656

Salary: \$1500/month base + Performance Bonuses up to \$3000/month + Additional Bonuses based on additional skills TBD

Accommodations: RV Site, full hookups, subsidized electricity

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Are you passionate about the great outdoors and skilled in providing top-notch customer service? Boulevard/Cleveland National Forest KOA is seeking a versatile and enthusiastic couple to join our team to manage the front desk, with proficient computer skills and a passion for excellent customer service. Our unique campground is situated in the woods, surrounded by plenty of serene wildlife, plants and farm animals.

At our campground, we believe in fostering a positive and welcoming environment. We're open to new ideas and encourage role rotation to ensure a happy team—and by extension, happy campers!

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### **What We Offer:**

- **Base Salary:** \$1500/month
- **Monthly Bonus Opportunity:** Earn 1% of 30% of total gross revenue starting at \$50,000/month, capping at \$300,000/month and increases with each \$10,000 increase in revenue each month, reviewed monthly.
- **Additional Skill-Based Bonuses:** Earn more for skills in wellness, music, arts, and more TBD.
- **RV Site Accommodations:** Stay at a fully-equipped RV site with water, sewer, and subsidized electricity.
- **Serene Work Environment:** Work in the tranquility of nature, with all the health benefits that come with it.
- **1 Month Trial:** All potential employees must complete a month trial to be eligible for full-time employment, and to ensure that the employee will fit into the culture and get along with existing staff. \$1500 will be paid to the temporary employee upon completion of 1 month trial

### **Responsibilities:**

#### Front Desk Duties:

- Greet guests, manage reservations, and handle check-ins/outs with professionalism and a welcoming attitude.
- Learn, operate and manage reservations in the K2 system
- Ensure compliance with culture of love and positivity
- Participate in team sessions and learn our Campground Management system.
- Enforce KOA policies, working closely with the General Managers to maintain quality standards
- Manage cashier duties for souvenir sales and restocking merchandise.
- Coordinate with Guest Services for problem resolution.
- Proactively manage guest relations to ensure a holiday-like experience for all.

## **Job Requirements**

### **Front Desk:**

- RV Required
- Willing to clean bathrooms and cabins if needed
- Experience in the hospitality industry or campgrounds preferred.
- K2 Experience a plus
- Excellent customer service, communication, and organizational skills.
- Professional appearance and demeanor.
- Intermediate computer proficiency including email, internet, spreadsheets, and word processing
- Bilingual (English and Spanish) a plus
- Additional skills in music, arts, wellness, fitness, or guided meditation can lead to additional bonuses TBD

### **Job Length:**

- Full time or seasonal

### **Job Start Date:**

- October 5th, 2024
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## **Why Join Us?**

At Boulevard/Cleveland National Forest KOA, we take pride in providing a welcoming, well-maintained environment that our guests love. As a Work Camper & Front Desk Associate, you'll be an integral part of our team, ensuring our guests have a memorable and enjoyable stay.

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**How to Apply:**

Contact Jacob Santovsky (General Manager) at 215-380-6264 or email [bvdkoa@gmail.com](mailto:bvdkoa@gmail.com)

Join our team at Boulevard/Cleveland National Forest KOA and enjoy a fulfilling job that combines outdoor work with customer service in a beautiful setting. Your next adventure starts here!

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Boulevard/Cleveland National Forest KOA | 1331 Shasta Way, Boulevard, CA, 91905-9656 | 215-380-6264 or [jsantovsky@gmail.com](mailto:jsantovsky@gmail.com)